

Timeline:

5:00 p.m. Social hour

5:45 p.m. Dinner

7:00 p.m. Awards presentation

<u>Media/Activity</u>	<u>Script</u>
4:40 Music begins	
5:35 Music pauses	Lanie Ward: Good evening everyone. Our program will begin in approximately 10 minutes. I'd like to ask that you please find your way to your seat. Thank you.
5:35 Music resumes	
	Welcome
5:45 Music ends	Lanie Ward: Good Evening and welcome again to the 2009 Employee Recognition Celebration. I'm Lanie Ward, Summa's vice president and chief nursing officer. Tonight, I have the special honor of helping recognize you. We will be celebrating the accomplishments of some of the best and brightest here at Summa. We'll also be recognizing many of you who are marking a service milestone this year. To start our evening, I'd like to introduce Chaplain Deborah Dah-more, who will lead us in the invocation. Deborah....

Media/Activity

Script

Deborah Dahmore:

(Invocation)

Lanie Ward:

Most of you probably know that Summa has held an event like this for many, many years. While they were always enjoyable and fun, this year we've decided to spice things up a bit. It's kind of like Elizabeth Taylor on the night of her eighth honeymoon. We know what we're supposed to do. The question is how to make it interesting this time.

Dave, you don't know Elizabeth Taylor and you don't get it? I'll explain later.

On a serious note, our theme tonight is "Experience the Magic." Mickey Hart, the drummer for the Grateful Dead, said that "Magic won't happen unless you set a place for it at the table." Please know that all of you help to create magic every day at Summa through your dedication to our patients. Tonight we want to thank you for that.

So, let tonight's magic begin with magician, Rick Smith, Jr.

Magic segment

Lanie Ward:

[Some acknowledgement of the magic tricks]

Amazing!

We've made many changes to this year's event but one thing hasn't changed. Suncrest Gardens has again generously donated the beautiful flowers for our centerpieces. This is the 10th year they've provided the flowers, and I want to thank them for their continued support.

Media/Activity

Script

You should now grab the saucer under your coffee cup ... first make sure that you move the cup ... and look for a sticker. If your saucer has a sticker, then you are the lucky person who gets to take the centerpiece home.

We will continue the program at approximately seven o'clock. While we're eating, please enjoy the music from Beach Boyz Entertainment.

The captains will direct each table to the buffet. Right now, it's my pleasure to say two magical words -Let's eat!

5:55

Music begins
Dinner is served

6:45

Music ends
Strike Stage

Introductions and Executive Remarks

7:00

Lanie Ward

Welcome again.

So, let's assess the situation. We have a big crowd with full bellies in a nice warm room. This is a speaker's worst nightmare, because most audience members aren't coordinated enough to nap and applaud at the same time.

But I'm counting on you. Remember, we have a magician. I'm pretty certain he can make people disappear.

Media/Activity

Script

To help extend our congratulations are some of the members of our board.
Would you all please stand?

(Lead applause)

Also joining us this evening are members of Summa's system-wide Senior
Management team. Would you all please stand?

(Lead applause)

Now it's my pleasure to invite Richard Marsh, Chairman of the System Board
of Directors, to say a few words on behalf of the Boards of Summa Health
System.

Richard?

Richard Marsh

(Marsh Remarks)

Lanie Ward

Thank you Richard.

Now I have the pleasure of introducing Tom Strauss, Chief Magician and
president/ CEO of Summa Health System. Tom has had to deal with some
pretty big issues, including the economic turmoil across our country. It's clear
that things are bad. This morning I saw a bee that wasn't busy.

Media/Activity

Script

Despite the troubles with the economy, Tom and the rest of the leadership team have led us through a year of growth and success.

In addition to being a presenter tonight, Tom is also a service award winner, celebrating ten years with Summa. I wouldn't be surprised if Tom decides to spend another ten years, because ... I have to tell you ... he LOVES his job.

Tom, congratulations on 10 great years of service! You have, indeed, led us to attain magical results. We love our jobs and we love working with you.

Tom Strauss

Good evening and welcome everyone.

Of the many events we celebrate each year, this is my favorite because it gives me the opportunity to personally thank you, not just for your years of service with Summa, but for the loyalty and dedication you show our patients and their families, each other and our organization, every time you walk through our front doors.

Your attendance this evening is proof you have contributed to Summa's exceptional growth over many years and the incalculable impact you've made on the residents in our communities. And while we've added partnerships, recruited exceptional personnel in respective disciplines and invested in technologies that make us a healthcare provider of choice in our regions, Summa is successful because you demonstrate our philosophy of servant leadership with each person with whom you interact every day – day after day, week after week and year after year.

Media/Activity

Script

You are the face, the voice, the image of Summa. You influence your colleagues, our patients, their circle of family and friends, members of the community and those of us in leadership positions as well. The effect you have on our organization cannot be underestimated. I want to thank you, sincerely, not only for your experience, expertise and years of service, but also for the respect and dignity you bring to the work we do throughout the Summa Health System.

The great musician, Lionel Hampton is quoted as having said, "Gratitude is when memory is stored in the heart and not in the mind." This night is all about gratitude and showing our appreciation to all 760 of you. We are here to celebrate, with gratitude and appreciation, each and every one of you for your contributions to our organization.

I'd also like to take a moment to thank the team that organized this event for you Eric Humphrey, Amanda Filkill, Corporate Communications and the some of the volunteers of the Employee Activities Committee. Additionally, I want to recognize and thank our Chair of the Summa Health System Board of Directors, Richard Marsh. His leadership, along with the dedication and commitment of the Board, will ensure Summa's strategic vision and mission are achieved. Thank you.

I'm going to turn things back to Lanie so the presentations can get underway. Please enjoy your evening. It is our way of saying thank you for being a long-standing member of the Summa family.

Lanie Ward

Thank you Tom. Before you leave the stage, we'd like you to lend a hand with capturing the theme of tonight's event, "Experience the Magic." Rick!

**Magic segment:
Rick and Tom**

[Rick said that he frequently interacts with executives, and that he will "wing it" based on the situation and the personality of the exec.]

Media/Activity

Script

Lanie Ward

Before we begin our award presentations this evening, we'd like to take a moment to pay tribute to those employees who have passed away in the past year.

Their contributions to Summa will always be remembered. Their spirits have touched our lives and helped shape who we are. We have been honored with their love, laughter and friendship and these blessing they shared will continue to live on in our hearts forever.

Slide of deceased employees

Diversity Award

The well known business expert Tom Peters said that "Excellent companies don't just produce lots of winners; they are constructed to celebrate the winning when it occurs. They are full of hoopla."

It's time for a little hoopla!

Healthcare is an especially diverse field, with professionals from many different backgrounds and countries. So it's appropriate for us to celebrate the diversity of our employees here at Summa.

We do that tonight by presenting the Virgil E. Collins Diversity Award. It was created to celebrate Virgil Collins, a great visionary and founding member of Summa's Diversity Council. He embodied the true spirit of diversity. He appreciated the uniqueness of each individual, and worked to bridge the cultural and social differences that existed between people.

The award is given each year to a person who displays Virgil's enthusiasm for working every day as an advocate for diversity, and capitalizing on the benefits of our that diversity in serving the patient, customer and one another.

I'd like to invite Jay Mitzel to the stage to present this award.

<u>Media/Activity</u>	<u>Script</u>
Jay to the podium	Jay Mitzel (Presents award to Duane Jordan)
Photo with Strauss and Marsh	<i>(Lead applause)</i>
Service Awards: 5 & 10 Year	
	Lanie Ward Congratulations Duane! Now let's present the first of our service awards. We'll be honoring over 700 employees who've hit five-year milestones. But before we start to honor those who are still here at Summa, let's recognize the 32 employees who retired as of May second of last year. We've invited them this evening to congratulate them and express our thanks for the tremendous support they gave to Summa for so many years. Please join me in giving our retirees a much deserved ovation.
Music UP Roll retiree names Music OUT	<i>(Lead applause)</i> Dolly Parton said that "It's tough to climb the ladder of success when you have your shoulder to the wheel, your ear to the ground, your nose to the grindstone and your eye on the ball." Somehow our service award winners manage to do that every day, year after year. Here are the names of our 274 employees who are celebrating their five-year service anniversary.

Media/Activity

Script

Music UP
Roll 5-year awards
Music OUT

(Lead applause)

And here are the 143 employees celebrating a decade with Summa.

Music UP
Roll 10-year awards
Music OUT

(Lead applause)

Caring Awards (#1 & #2)

We're able to help most of the people who come to us for care. They leave better than they arrived ... but that's not always the case. And often, for those we do help. They experience discomfort and pain while in our care.

But the thing that the patient's most remember ... the thing that they will recall and retell to family and friends ... is the level of compassion they received while in our care.

Our Caring Awards recognize the Summa employees who demonstrate the high levels of care and compassion that we should all strive to achieve. We pay special tribute to these employees who live and fulfill Summa's mission in everything they do.

Candidates for the award are nominated by their fellow employees. The Reward and Recognition Committee had the job of reviewing all the nominees, and chose eight winners.

I'd like to present the list of all Caring Award nominees. Each of you impressed your co-workers with the quality of care you provided. The smallest act of caring can leave a lasting impression. You can feel good knowing that someone recognized the quality of care that you provided during the last year.

Media/Activity

Music up

Roll list of Caring
Award nominees

Music out

Script

They say that kindness is its own reward, but I am sure the Caring Award winners won't mind the \$500 cash award that they'll receive in addition to their plaque.

Our first presenter this evening is Linda Eastin.

Linda Eastin, Manager of SummaCare Recipient

It's my privilege to introduce Diana Yusko. Diana is a case assistant at SummaCare who supports a large group account in Florida. She also supports our clinical management area.

Diana came to SummaCare in September of 2006. She makes hundreds of outbound calls a month to welcome members and complete health risk assessments for First Coast Advantage, our Florida Medicaid account. She also does data entry and a wide variety of other tasks that help her department greatly.

It didn't long to discover that Diana is a quick learner who works quickly and accurately. She always goes out of her way to help members in Florida and her co-workers at SummaCare.

Here is what one of her peers said their nomination:

“Diana is easy going, understanding, polite, courteous, and respects everyone she comes in contact with - without judgment. She is efficient, precise, and never hesitates to help anyone that is in need. ~~Her work is very consistent and timely no matter what she is doing. She does not waste time and is always ready to learn something new”.~~

Media/Activity

Script

Presents award to
Diana Yusko
Photo with Strauss
and Marsh

Another said, “Diana is always working above and beyond the call of duty. She is always efficient and thorough. When she is on the phone with a member she is courteous and gives her undivided attention. She has been a pleasure to work with and made me feel part of the team”.

~~Still another said, “Diana does a variety of tasks on a given day, covers for others and completes all activities completely and quickly which is a great asset to our department. Her communication with members is cordial and educational. Diana is always smiling, is very complimentary to fellow employees, and makes the department cheerful”.~~

Whether working with her external customers in Florida or her internal customers at SummaCare, Diana exemplifies our mission. Thank you, Diana, for all you do and how you do it...Congratulations!

(Lead applause)

Lanie Ward

Congratulations Diana!

Our next presenter this evening is Jennifer DeLapa.

Jennifer DeLapa, Manager of CFG Recipient.

Kim Bettio is a CTA who has been employed by Summa Health Systems since 2006. In the past two and a half years she has truly set the precedence for patient care and compassion.

Kim wears many hats on our unit. She is part CTA, part telemetry tech, and part secretary, and has become an expert at all three.

Media/Activity

Script

Presents award to
Kim Bettio

Photo with
Strauss and Marsh

Her coworkers have stated (and I quote), “Kim is one of the most motivated people we have on 2 West. Her dedication to the floor is commendable.”
And, “Everyone loves Kim. She treats everyone like they are her family. To have Kim take care of you is a true blessing.”

I am very proud to introduce Cuyahoga Falls General Hospitals’ 2009 Caring Award recipient, Kim Bettio.

(Lead applause)

Service Awards: 15 Year

Lanie Ward

Congratulations Kim!

Tonight, we have 62 employees celebrating their fifteen year service anniversary. Congratulations!

Music UP
Roll 15-year awards
Music OUT

Caring Award (#3)

Congratulations to all of our 15-year awardees.

Now here's Don Smith to present the next Caring Award.

Media/Activity

Script

Don Smith, Support Services Caring Award

I recently visited a patient on the Akron City campus, and he proceeded to rave about how wonderful Joann's service was when delivering his tray. He specifically said that she was the highlight of his stay in the hospital and boosted his spirits with her warm smile. He had noticed the special treatment and care that she took to make sure his food was delivered in a spectacular manner.

Joann Harris is one of this year's recipient's of the Summa Caring Award.

When I think of the type of person we want to represent what Summa strives to be, Joann is the person who comes to mind. Joann inspires everyone she meets with her compassionate heart including patients, nursing, other support staff, coworkers and even her own leadership team. She is the most genuine and positive person I have ever met. Every day she comes to work with a smile and is known for going the extra mile to make the patient happy with their meal.

Her spirits are always high and she makes each and every one of the patients feel as if they were the only one being served. It is a common occurrence for a patient or nurse let us know how much they appreciate Joann's passion to serve those she encounters.

It is a pleasure to be Joann's boss; I take comfort on days when she is working.

It is a pleasure to present Joann with this well deserved award.

(Lead applause)

Presents award to
JoAnn Harris

Photo with Strauss
and Marsh

Media/Activity

Script

Lanie Ward

Congratulations JoAnn!

Service Awards: 20 & 25 Year

Lanie Ward

Twenty years is a long time to do stay with an organization. Most people just don't stay in the same place that long. So twenty-year service awards are something that are becoming increasingly rare these days ... but not here at Summa.

We have 111 employees who are celebrating their 20th anniversary. Congratulations to all of you.

(Lead applause)

Music UP
Roll 20-year awards
Music OUT

When you can use the word "century" in sentence as you describe how long someone's been with an organization, that should get your attention. We have 34 people who've spent the last quarter-century with us. I have to think you've seen a lot of changes over those 25 years.

But right now, I'd like you to show you how much we appreciate your service with a round of applause.

(Lead applause)

Music UP
Roll 25-year awards
Music OUT

Media/Activity

Script

Music UP
Roll 30-year awards
Music OUT

People usually act as though comfort and luxury were the chief requirements of having a happy and satisfying life. I believe that what we really need to make us happy is something to be enthusiastic about.

I have to think that the 62 employees celebrating their 30th anniversary have found something here at Summa that they can be enthusiastic about. For you, this must certainly be more than just a job, or you wouldn't have stayed with us for so long.

Congratulations to our 30-year employees.

(Lead applause)

4th magic segment

(Rick comes to the podium and improvises an introduction to the next magic segment based on previous awards)

Caring Awards (#4 & #5)

We've all purchased bad products and experienced bad service.

I went to a restaurant for breakfast not too long ago. I told the waitress I wanted two eggs, one of them runny as water and the other cooked hard enough to bounce. I also wanted toast burned black, a moldy jar of jelly and lukewarm coffee. The waitress said "We can't do that, ma'am!"

I said "Sure you can. You did it last time I was here."

Media/Activity

Script

That's not the kind of service you want to be known for, and it's not the quality of service that our patients and their families experience here at Summa. As proof, here's Carrie Gallo to present our next Caring Award.

Carrie Gallo, Clerical Caring Award

Good evening, I'm Carrie Gallo, Director/Patient Access for ACH, STH and CFGH campuses and it is a GREAT honor to present to you the recipient of this year's Office/Clerical area Caring Award, JEANIE JONES.

Jeanie has been a valued member of the Patient Access team for the last 16 years. I have had the pleasure of working with Jeanie for the last five years. From the start, she made a favorable impression.

She continually and consistently embraces her position as a Patient Access Representative; whether she's assisting a patient or family member with their registration, assisting a caller on the phone or offering her undivided attention to anyone who asks for help.

Empathy, compassion, consistency, intelligence, sincerity, a sense of humor and a generous heart are only a few of the adjectives that come to mind when you have the pleasure of meeting or working with Jeanie.

Media/Activity

Script

Presents award to
Jeanie Jones

Photo with Strauss
and Marsh

In one of her nominations, someone wrote “The first face of Summa that customers see is Jeanie’s. She is always smiling and assists the patient and families to help ensure their registration experience moves smoothly and efficiently. She is always complimentary and seems genuinely interested and concerned about them. She is never demanding and always supportive.

Those compliments speak volumes about the type of person Jeanie is. I am so proud that she is a valued member of my team. Thank you Jeanie. You are appreciated!

(Lead applause)

Lanie Ward

Congratulations Jeanie!

Our next presenter is James Angiulo.

James Angiulo, Professional Caring Award

I am Jim Angiulo, System Director of Telecommunications for Summa. I have had the absolute pleasure of working with Mary Jo Combs, my telecommunications specialist, for almost a year and a half now.

She is not only my right arm in this extremely busy department but, as one person said, she is “the voice of Summa.” She really is, as she does many of the recorded voice messages for us!

Media/Activity

Script

Presents award to
Mary Jo Combs

Photo with Strauss
and Marsh

Mary Jo has many fine characteristics, but if I had to choose one, it would be that she has integrity. I have never met anyone more honest or straightforward. You get no games working with her, and what you see is what you get.

She is definitely a “helper” – she always puts the needs of her customers first – and she pays extreme attention to detail.

I get praise constantly from many of my peers regarding how Mary Jo manages complex telecom projects with great ease and aplomb...and everything is done right the first time!

Please join me in recognizing Mary Jo for her service excellence in Telecommunications.

(Lead applause)

Individual Patient Safety & Group Quality Awards

Susan Taft / Dr. Murphy

They say that the only people who really like change are babies with wet diapers. But change is a way of life here at Summa. We've responded to the changing healthcare environment, and been creative in finding ways to not just adapt but to thrive.

2009 marks a year of new ideas and big changes to our system. One of the new ideas was to recognize and reward excellence in two areas: Individual Patient Safety and Group Quality Improvement Initiatives.

Media/Activity

Script

The Individual Patient Safety Award was designed to recognize an individual making an outstanding contribution to patient safety. The recipient of this award exemplifies consistent, high-quality patient care and improved patient safety from a system level, or who showed initiative to act where a specific situation undermined patient safety.

Many impressive nominations were received, but one stood out. Brenda Kovacik was nominated for her extensive and successful efforts to ensure emergency care to heart attack patients within 90 minutes of their arrival, the national benchmark for optimal treatment.

Brenda, will you please come to the stage?

Photo

(Lead applause)

Next is the Group Quality Improvement Award. It was designed to recognize a group that made a significant improvement in patient care quality, and that works together to represent Summa's mission, values and goals.

This year's group winner was nominated for significant improvements in service excellence through process re-engineering in the outpatient oncology area. Will Peggy Uzl (**use ahl**), Nancy Hayden, Susan Stanford, Tara Jacobs, Janet Harrison, Radhika (**ROD icka**) Mullins, Mary Jo Troxell and Tameka Austin please come to the stage?

Group Photo

(Lead applause)

Media/Activity

Script

Service Awards: 35 Year

Lanie Ward

Our system is a place of giving. You each give care to our patients, you give comfort to their families, and tonight we have 53 employees who have given 35 years of your dedication and service. I hope that in that time we've also given something back to you ... something more than just a paycheck. After 35 years, I have to believe that this has become more than just a job, and that you've found something truly satisfying about being part of our caring organization.

It is my honor to give these 53 employees a round of applause.

(Lead applause)

Music UP
Roll 35-year awards
Music OUT

Caring Awards (#6 & #7)

We have two more Caring Awards, to present. The next one will be awarded by Phyllis Barlette.

Media/Activity

Presents award to
Barbara Pisanelli
Photo with Strauss
and Marsh

Script

Phyllis Barlette, Allied Health Caring Award

It is my distinct honor to award Barbara Pisanelli with this caring award. Barbara exemplifies care and service in all aspects of her work and work relationships.

Barbara is the first to volunteer for any improvement project, whether it was chairing the laboratory beautification team or spending countless hours building and implementing the new laboratory computer software. She cares about her team and show it with little surprise gifts.

In the past several years, she's taken of her personal time to visit and check on a member of her department who has been very ill.

Who more befitting to receive this caring award? Barbara cares about her team, the quality of the laboratory's work and the patients we serve.

(Lead applause)

Lanie Ward

Congratulations Barbara!!

Our final Caring Award will be presented by Nancy Donel.

Nancy Donel, Nursing Caring Award

Sharyn Arch was recognized by her peers for her high quality compassionate care. They are inspired by her patience, compassion and nursing skill. Sharyn makes an impact on people that she isn't even aware of. I received a letter from a new nurse that worked here as a volunteer five years ago.

Media/Activity

Script

Presents award to
Sharyn Arch
Photo with Strauss
and Marsh

In this letter this young man talks about what an impact Sharyn made on his life. As he watched her working with patients and experienced her kindness himself, he decided to become a nurse. To me, that is the ultimate in nursing, to inspire others to be like you.

Congratulations, Sharyn.

(Lead applause)

Service Awards: 40 Year

Lanie Ward

Forty years ago Marcus Welby appeared for the first time on television. John Lennon married Yoko Ono, and Paul McCartney announced that there was no truth to the rumor that he was dead.

There was a concert in a small town called Woodstock, and the biggest commercial airplane ever, the Boeing 747, took to the sky.

And forty years ago there were 20 fresh-faced new employees who joined our organization. I would like to invite all of them to come up on stage.

Media/Activity

Script

Screen up

MaryEllen Barry

Music up

Faith Herb

Handshake and
photo with Strauss
& Marsh)

Leola Holyfield (Lee-oh-la)

Music out

Linda Racher (Ray-chur)

Barbara Rohn (ROWN)

Lynn Straight

Sandra Sykes

The commitment of these individuals, and the effect they've had on Summa, are extraordinary. How many thousands of lives have they touched during their time with us?

It is with great respect and admiration that I would like to present our 40-year employees to you.

(Lead applause)

Caring Awards (#8)

Ted Turner is credited with having the sign on his desk that said "Either lead, follow, or get out of the way."

Our final Caring Award this evening recognizes an outstanding leader in our organization. The Manager Caring Award recognizes exceptional leadership, excellent customer service and outstanding teamwork.

Roll names of
nominees

Many managers were nominated for this award, and the Reward and Recognition Committee had the tough job of choosing just one recipient. Here are all the managers who were nominated for this prestigious award.

Now here's John Brockett to present the award.

Media/Activity

Script

John Brockett

Jill Hiner serves as an excellent mentor and trainer within the department and always takes the time to thoroughly explain and teach others. Her teamwork approach consistently demonstrates that she values input from all and respects everyone. She takes the time to listen and respond to all concerns and questions brought to her attention. She is a true asset to the Summa Health System always presenting information accurately, concisely, and professionally.

She is able to organize her response appropriate to the person who made the original request. On the rare occasion that she doesn't have the answer, she will follow through to get in touch with someone who does. She continually demonstrates her support of service excellence and practices these attributes on a daily basis. Her coworkers follow her lead mainly because her outlook is always positive and contagious because it is so genuine.

What truly sums up her character is a quote taken from one of the nomination forms: "What makes her an excellent manager is her personal integrity and competence that shows in all of her interactions on a daily basis. I still have at least 40 years of career time left, and she has set the bar very high regarding the type of manager for whom I would like to work".

Without further ado, I would like to present the 2009 caring manager of the year award to Jill Hiner.

Presents award to
Jill Hiner
Photo with Strauss
and Marsh

(Lead applause)

Lanie Ward

Congratulations Jill!

Media/Activity

Script

Service Awards: 45 Year

Lanie Ward

We always welcome young, new employees who bring fresh ideas and different perspectives. But we also value the experience, the wisdom and the insights of employees who've been with our organization for long years.

Tonight we have the honor of recognizing two employees who've been with us for 45 years. Will Patty Dragan and Patricia Burns please come up on stage?

(As they walk)

In 1964, the year these ladies joined us, you could have gone to the movies and seen current hits like Goldfinger, Mary Poppins and the first movie by the Beatles ... Hard Day's Night.

And if they went out dancing, they would probably have been doing the Frug (froog), the Monkey, and of course the Funky Chicken.

[Background on Dragan]

[Background on Burns]

Forty five years with one organization is a milestone that few people can hope to achieve. Patty and Patricia, thanks so much for your dedication and service to Summa. (Lead applause)

Music up

Handshake and
photo with Strauss
& Marsh

Music out

Media/Activity

Script

Closing

Our thanks, our appreciation and our congratulations to all of the winners tonight. You are what make Summa a great place to work and a leader in providing healthcare to our communities.

One more big round of applause for our winners!

(Lead applause)

In Alice's Adventures in Wonderland, The King of Hearts commands the White Rabbit to read from a letter. "Where shall I begin, please your majesty?" the rabbit asked. "Begin at the beginning," the king said, "and go on till you come to the end then stop."

We've come to the end of our awards, but not to the end of our magic.

Rick Smith sets up his fruit and vegetable stand

We've finished talking about how wonderful you are. Thanks again to all of tonight's honorees for your contributions to our organization, our patients and their families. What you do really is magical.

And now one more piece of magic from the remarkable Rick Smith, Jr.

Card throwing act

Lanie Ward

That concludes our presentation. Thank you all for coming. You are invited to stay, enjoy the entertainment, and dance until your feet hurt!

Music up